



Lifeline and Link Up Information for WestLink Communications Customers in Kansas

Lifeline is a government program that offers qualified low income households a discount on their monthly local telephone bill. Each state has its own guidelines to qualify. The application and qualification process differs by state and sometimes by individual phone company.

How much can I save?

You can save up to \$8.25 on your basic monthly bill for Lifeline service. These benefits will also cover your subscriber line charge - a monthly charge created by the Federal Communications Commission (FCC) in 1984, which allows local phone companies to recover a portion of the costs of completing long distance calls on their local networks.

How do I know if I am eligible?

Program based eligibility is determined by participation in any one of the following programs:

Food Stamps	Temporary Assistance for Needy Families (TANF)
Medicaid	BIA General Assistance
Supplemental Security Income (SSI)	United Tribes Food Distribution Program
Free School Lunch Program	Head Start(<i>must meet its income qualifying standard</i>)

Income based eligibility is determined by a total household income at or below 150% of the Federal Poverty Guidelines.

150% Adjusted Levels of 2010 Federal Poverty Guidelines			
Number In Family	Maximum Annual Income	Number In Family	Maximum Annual Income
1	\$16,245	6	\$44,295
2	\$21,855	7	\$49,905
3	\$27,465	8	\$55,515
4	\$33,075	Each add'l person	\$ 5,610
5	\$38,685		

Additional eligibility criteria may apply to residents of federally recognized tribal lands.

Are there any restrictions?

Lifeline can only be used for the primary telephone line in a household. You may purchase additional services available to a non-Lifeline customer. The name on the phone bill must match the name of the household member participating on the eligible program with the exception of the Free School Lunch Program.

How do I apply?

To apply for Lifeline please visit your nearest WestLink Communications customer service location or call toll free **1-800-360-7893** to request an application. You may also obtain an application and find more information about Lifeline and other telephone services available from WestLink at our website, www.westlinkcom.com.

What proof of eligibility do I need to provide?

You will be asked for proof of your eligibility by submitting a form signed under penalty of perjury that you receive benefits from or a copy of any dated document which verifies your participation in one of the qualifying programs listed above. Proof of total household income may be required for income based qualification. Your Lifeline benefits will take effect when proof of eligibility is received.

How do I continue to receive Lifeline benefits?

Eligibility is reviewed periodically. Your benefits will be discontinued when you no longer meet the eligibility requirements or when proof of eligibility is not received. Customers who are no longer eligible for Lifeline must notify their provider.

Other useful information

There are other options that can help you save money, including free toll blocking, waived deposit with toll blocking and voluntary limit on long distance calling (toll control).

Link Up helps households reduce the cost of initiating telephone service. This program pays some of the cost of connecting local telephone service to your home or activating wireless phone service.

How much can I save?

WestLink Communications will waive the installation and activation charges, a total discount of up to \$20.00, for all new customers who qualify for the Link Up service program.

How do I know if I am eligible?

If you qualify for Lifeline, you also qualify for Link Up.

Are there any restrictions?

Link Up can only be used for the charges for activating a primary telephone line or moving existing service to a new address. Charges related to wiring and jacks within your home and wireless handsets are not eligible for the discount.

How do I apply?

To apply for Link Up you will follow the same proof of eligibility and application process as that of Lifeline.

Please note that being a Lifeline or Link Up customer does not protect you from being disconnected if you fail to pay your